



smart hosting. smart choice.

## hosting: fully managed infrastructure

*With MaximumASP's Fully Managed Infrastructure services, you get complete end-to-end management of your mission-critical IT environment. We provide and service the hardware; take care of data backup and recovery; ensure complete security; and manage the operating system:*

- Sourcing of all hardware and software from leading vendors.
- Secure build of operating system, application, and database.
- Ongoing management, tuning, and support.
- Patch management.
- Backed by system-level SLAs.

### facility management

- Top-tier N+1 data centers: Louisville and Chicago.
- Redundant UPS, diesel generators, battery power, and HVAC.
- Environmental SLAs.

### network management

- Redundant data center network: routers, switches, and firewalls.
- Multiple internet connections with diverse entry points.
- Industry-leading network SLAs.

### monitoring and reporting

- 24/7 infrastructure monitoring and management.
- Proprietary customer control panel and management portal.
- Advanced customer reporting capabilities.
- Direct trouble ticket system with single-tier support response.

### data backup and restore

- In-house break-fix department for rapid hardware replacement.
- Weekly and daily backup / restore services available.

### security management

- Certified security professionals on staff.
- Advanced DoS and DDoS protection.

### performance management

- Hardware load balancing.
- Private networks.
- Bandwidth-on-demand.
- Performance monitoring, testing, and tuning.